



Your help button
can be worn as
a wristband or
necklace.



We are here to help.
Call (800) 998-2400
for assistance.

IMPORTANT

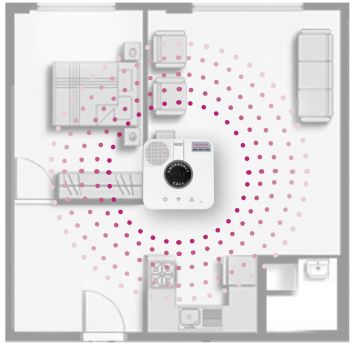
Sign the Service Agreement where noted and
return it in the enclosed postage-paid envelope.

Getting Started

- ▶ Follow the steps inside to setup your system.
- ▶ Review your **Account Information Form** and call us if you need to make any changes.
- ▶ Sign your **Service Agreement** where noted and return it in the enclosed postage-paid envelope.

FOLLOW THESE EASY STEPS TO GET STARTED

Find a location



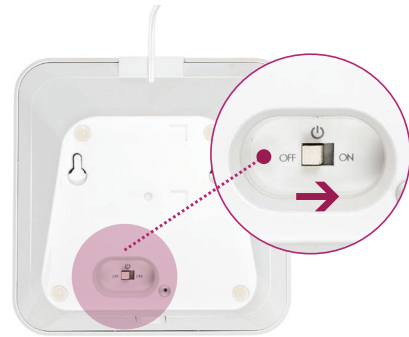
Place your device in a **central location** with **good cellular reception**

Plug it in



Find an outlet that is **always on** and **not controlled by a switch or timer**

Turn it on



Slide the **On/Off switch** on the bottom of the console to the **"ON" position**

Let it connect



Allow up to **2 minutes** for the console to connect to the cellular network

Test it out



Call **855-908-3501** and then **press your help button**

KNOW YOUR CONSOLE

POWER



STEADY ON

Power connected

BLINKING

System is unplugged

LIGHT OFF

System has no power

CELLULAR SERVICE



STEADY ON OR BLINKING

Cellular Service Available



STEADY ON OR BLINKING

Move console to area of better cellular coverage

SYSTEM



STEADY ON OR BLINKING

Call customer service

EMERGENCY



BLINKING

Medical Alarm in process

Questions? Call (800) 998-2400