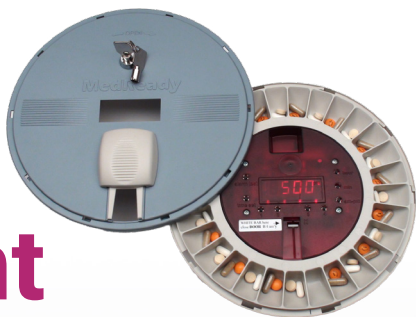


Medication Management

Set-up Guide



LifeStation

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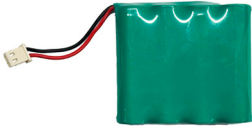
What is in the Box?



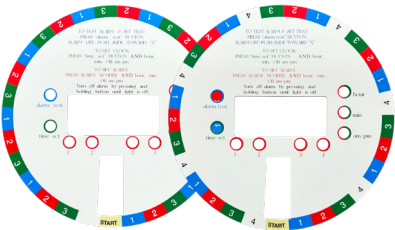
MedReady unit
(MR-357-FL)



Power Adapter



Battery



Overlays (x2)



Keys (x2)

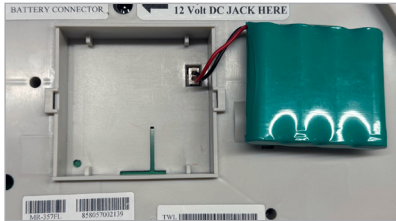
Step 1: Powering On

1. Install the Backup Battery

- Turn the device around and open the battery door.



- Firmly insert the battery connector. To do this, the red/black wires must be connected to the port.



Note: Plugging in the battery will cause the device to chirp once. This is just an indicator that the device has received power.

- Insert the included battery into battery compartment.



Note: The battery must be connected for the MedReady unit to properly operate.

- Place the battery cover back on the device.



- A flashing red colon on the clock face confirms the battery is properly connected.



2. Plug in the AC Adapter

- Connect the adapter to the "12 Volt DC Jack Here" port underneath.



Step 1: Powering On (Cont'd)

- b. Plug the adapter into a power outlet that is not switch-controlled.



Important! Wait approximately 25 minutes after the AC Power and Battery have been installed to let the system sync and connect to the network. If the correct time appears on the clock face, this step has already been completed.

Note: Each time the AC is plugged back in, the device will wait 20 minutes to connect to the server.

Avoid pressing other buttons during this time. If an alarm rings early, slide the white T-BAR up to silence it.

Step 2: Setting Medication Times

There are 2 ways to set-up your device – (1) the online portal or (2) manual programming.

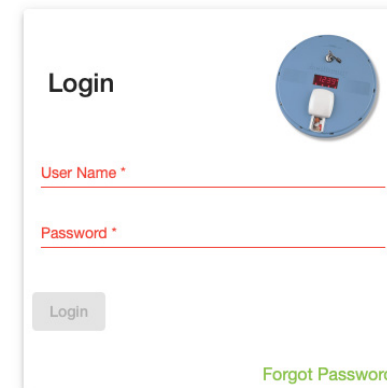
For caregivers or users who want to manage settings remotely.

Option A: Online Portal *(Recommended)*

1. Log in to the MedReady Portal

Visit: www.medready.net

Use Device ID (located on the underside of the unit or outside of your box) and the default password (med2103).

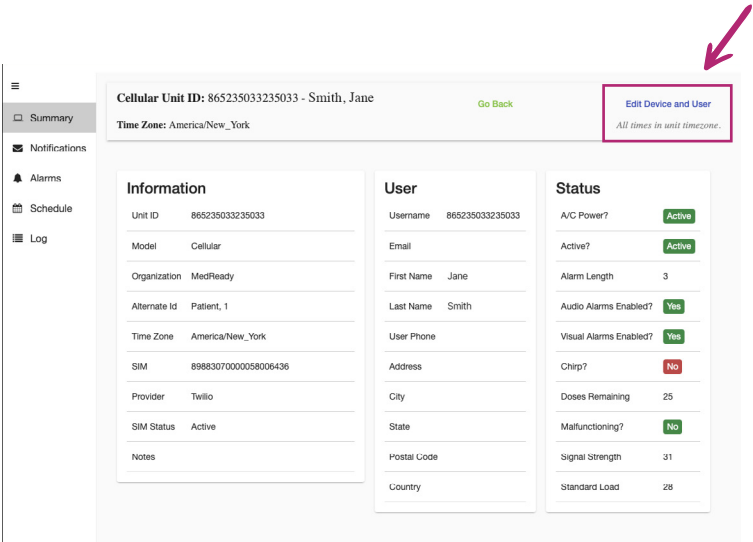
A screenshot of the MedReady Login portal. The page has a white background. At the top right, there is a circular logo featuring a blue background with a white medical device. Below the logo, the word "Login" is displayed in black. There are two input fields: "User Name *" and "Password *", both with red asterisks indicating required fields. Below the password field is a "Login" button. At the bottom right, there is a link that says "Forgot Password" in green text.

After logging in for the first time, we recommend changing your password.

Step 2: Setting Medication Times (Cont'd)

2. Setting up your device

When logging in, you'll be on the Summary Tab where you can then select "Edit Device and User in the top right. Here, you can update/edit information such as: User Information, Notifications, Alarms, and Device Settings.



2A. User

Edit/Update user details and account information (address, passwords, etc.). Press save after inputting any information and moving to the next section.

Edit Device

User

Notifications

Alarms

Settings

Options

Patient Username (must be unique)

JaneSmith1948

Alternate Id (optional internal id)

Patient First name

Jane

Patient Last name

Smith

Email (must be unique)

New Password

Confirm password

User Phone

Address

City

State

Save

Cancel

Step 2: Setting Medication Times (Cont'd)

2B. Notifications

Set who gets notified for missed doses and non-compliance events.

Navigate to Notifications to set-up your phone, SMS, and/or email alerts.

Edit Device

User

Notifications

Alarms

Settings

Options

New Recipient

Type	Phone	Country Code	Email	Actions
Email			jane.smith@yahoo.com	
Sms	(201) 953-5953	+1		

Save

Cancel

2C. Alarms

Set and activate alarm times remotely.

Navigate to Alarms to edit the desired times. A green checkmark means its activated. Uncheck any alarm you do not want active. Optional: edit/rename medication names to display more accurate labeling.

Edit Device

User

Notifications

Alarms

Settings

Options

	Time	Medications
<input checked="" type="checkbox"/> Alarm 1:	06:00 AM	Medication #1
<input checked="" type="checkbox"/> Alarm 2:	12:00 PM	Medication #2
<input type="checkbox"/> Alarm 3:	04:00 PM	Medication #3
<input type="checkbox"/> Alarm 4:	08:00 PM	Medication #4

Save

Cancel

Note: After hitting save give the system a few seconds (~10s) to update. You might see a “sending commands to device” while the updates are being sent to the device. Refresh the page if needed.

Step 2: Setting Medication Times (Cont'd)

2D. Settings

Navigate to Setting to enable/disable device settings.

Edit Device

User

Notifications

Alarms

Settings

Options

Active: ☒

Chirp Enabled: ☒

Audio Alerts Enabled: ☒

Visual Alerts Enabled: ☒

Alarm Length in Minutes

30

Doses Remaining

28

Standard Load

28

Active: Make inactive if going away for an extended period and do not want the unit to continue to dispense and alarm.

Chirp Enabled: After the alarm stops, the unit will chirp every minute until the medication is taken.

Audio Alerts Enabled: This control disables/enables the audio notifications. The medication will still be dispensed regardless of setting.

Visual Alerts Enabled: This control disables/enables the visual notifications. The medication will still be dispensed regardless of setting.

Alarm Length in Minutes: Change the length that the alarm will sound.

Dose Remaining: The standard dose is 28. It will then count down from here.

2E. Schedule

Track dose history and compliance.

Note: Return to the main page to access/view the medication schedule in the side navigation.

Summary

Notifications

Alarms

Schedule

Log

Cellular Unit ID: 865235033235033 - Smith, Jane

Time Zone: America/New_York

Go Back

Edit Device and User

All times in unit timezone.

Information

User

Status

Unit ID: 865235033235033

Username: 865235033235033

A/C Power? ☒

Model: Cellular

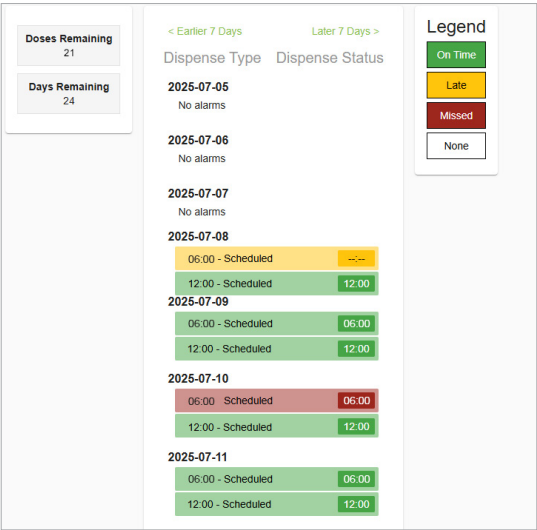
Email:

Active? ☒

Discontinuation:

Block Months:

Alarm Length:



Step 2: Setting Medication Times (Cont'd)

2F. Log

View detailed device event history.

Period		Format			
Today		CSV		Download	Refresh
At	Event Type	Direction	Description	Data	
2025-07-20 11:11pm	N	O	Send Notification	email: janesmith@yahoo.com	
2025-07-20 11:11pm	N	O	Send Notification	sms: (201) 953-5953 +1	
2025-07-20 11:10pm	7	I	AC Power	status: false	
2025-07-20 1:54pm	7	I	AC Power	status: true	
2025-07-19 10:58am	7	I	AC Power	status: true	
2025-07-18 8:04am	7	I	AC Power	status: true	
2025-07-17 5:11am	1	I	Set Time	time: 05:11	
2025-07-17 5:11am	22	I	Time Mode	time_mode: T	
2025-07-17 5:11am	9	I	Unit Disabled	status: false	
2025-07-17 5:11am	14	I	Enable/Disable AV Alarms	audio_enabled: true; visual_enabled: true	
2025-07-17 5:11am	12	I	Chirp Status	status: false	
2025-07-17 5:11am	8	I	Alarm Length	plength: 3	

STOP! If you already set-up the device using the portal, skip this section.

For users without internet or portal access continue with the below instructions.

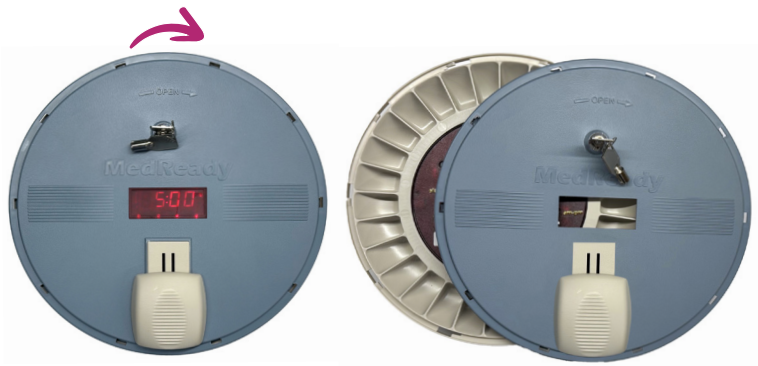
Option B: Manual Set-Up

1. Remove the Blue Lid

a. Insert key and turn clockwise to open.



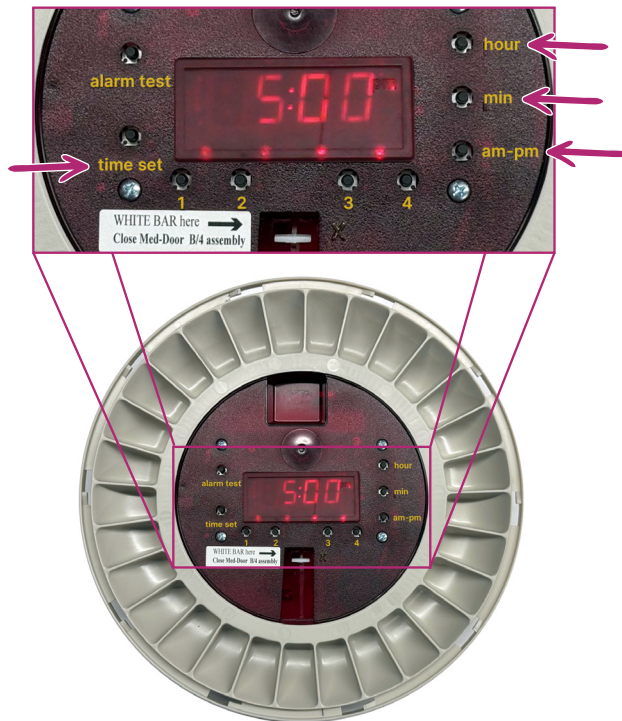
b. Hold the unit on the left and right sides and press while gently twisting the top approximately 1-inch in a clockwise direction until the lid lifts off.



Step 2: Setting Medication Times (Cont'd)

2. Set Current Time

- Simultaneously press and hold the TIME SET and Hour buttons to adjust the hour.
- Simultaneously press and hold the TIME SET and Min buttons to adjust the minute.
- Simultaneously press and hold the TIME SET and AM/PM buttons to adjust time period. A light in the upper right window indicates PM.



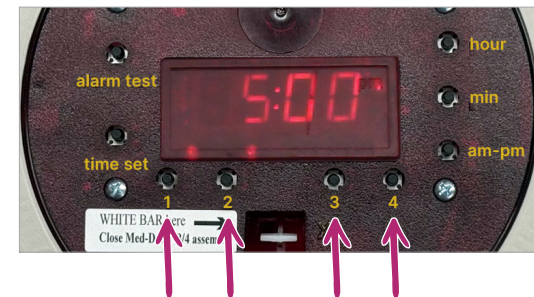
3. Set Alarm/Dispensing Times

- Press and hold the "1" button along with the HOUR, MIN, and then AM/PM button until desired time is set.

Note: Look above the "1" button. If there is NOT a red light, press and hold the "1" button again for 4 seconds until the indicator/armed light turns on. To disable, press and hold until the light goes out.

- Repeat for each additional alarms (2-4).

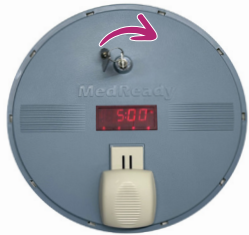
Note: You can check each alarm by pressing the 1-4 buttons to ensure the time and AM/PM is set correctly. If no light is on for that number, it will disregard that setting.



Step 3: Loading Medication

1. Remove the Blue Lid (if not already removed).

a. Insert key and turn clockwise to open.



b. Hold the unit on the left and right sides and press while gently twisting the top approximately 1-inch in a clockwise direction and lift off.



Important! Do not rotate the tray manually while it sits in the unit. It can break the gear and damage the device. You can pick up the tray but make sure it's put back into position.

2. Locate the empty pill cup directly under the white T-Bar and above black mark. Look counter-clockwise one cup to the right. This is the first cup you will load with medication.



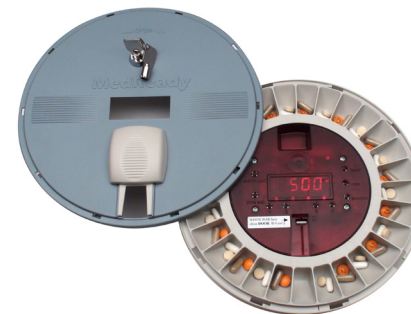
First Cup to Load



Black Mark

Note: The tray rotates clockwise one cup/position each time an alarm is triggered.

3. Proceed with filling the appropriate amount of cups with the appropriate amount of medication.

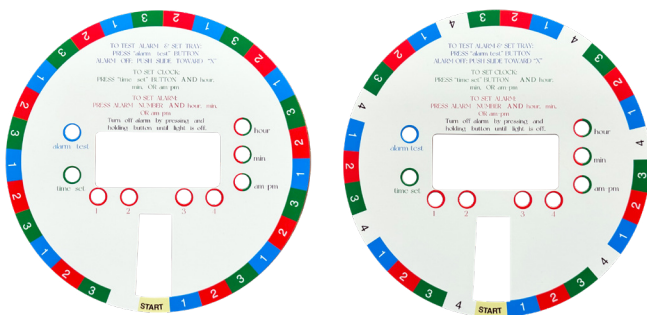


Step 3: Loading Medication (Cont'd)

*Example 1:1 Medication Per Day: If you are taking medication(s) **once a day** (1 alarm per day), place your 1st medication in the cup to the right of the black mark. That completes Day 1. Day 2 medication will be placed in the cup right of Day 1 (counterclockwise). Continue this pattern until your medications are loaded for up to 28 days.*

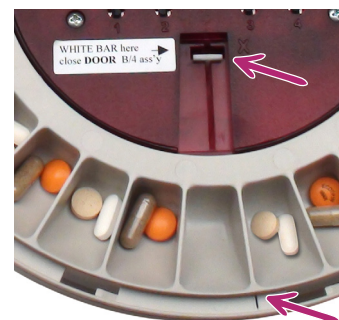
*Example 2:2 Medications Per Day: If you are taking medication(s) **twice a day** (2 alarms per day), place your 1st medication in the cup to the right of the black mark. That completes your first dose of medication for that day. Your second medication, Dose 2, will be placed in the cup to the right of Dose 1 (counterclockwise). Continue this pattern until your medications are loaded for up to 14 days.*

[OPTIONAL] If you're setting up more than 1 or 2 medication reminders you can use the 3-Alarms or 4-Alarms Per Day Overlays provided to guide you through filling your cups.



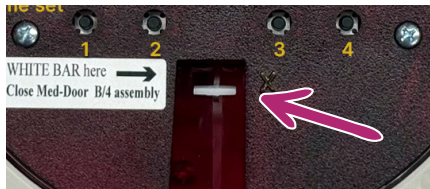
Note: Set the alarms based on the number of times per day you take your medication. If you're using one of the overlays provided, the first tray (1) will be the next dose to be dispensed. This may not align with the #1 alarm time as seen on the overlay since the device simply rotates at the next alarm time. For example, if you have an alarm set for 8am, 12pm, 4pm, and 8pm, but configure the device at 9am, the first alarm will be the 12pm alarm.

4. If you removed the tray, place the tray back into position by aligning the cup under the T-Bar and above the black mark. The black mark should be aligned to the divider between cups as seen in the image below. This ensures the tray is properly positioned.



Step 4: Replace Lid

1. Ensure the T-Bar is pushed up to the top.



2. Close the medication door on the Blue Lid.



3. Place the Blue Lid on the Unit and rotate counter-clockwise about 1-inch until the tabs on the lid slide under the base tabs.



4. Lock the Unit with the key by rotating it counter-clockwise. Remove key.



Tutorial Videos: Get Help

Scan the QR Codes below to access help videos.



Portal Set-Up
(Admin)



Manual Set-Up

Troubleshooting

Problem	Correction
The alarm will not shut off.	The white T-BAR was down when the top was placed on, or the door on the lid was not closed.
The alarm will not shut off and the white T-BAR is up	Be sure to plug the unit into AC power. If the battery gets really low it starts screeching before it actually runs out of power. Push the white bar up to see if that resolves it. Batteries typically come charged at about 5.2 volts. If you get one that buzzes when only the battery is in that does mean that the battery is dead or nearly dead. Remove the battery, plug in the ac then reinsert the battery.
The alarm(s) do not work.	The alarms were not properly activated.
The alarm(s) rings but the tray does not rotate.	The battery is not plugged in. To test the battery, disconnect A/C power — only the colon should be blinking.
The medication is in the wrong cup or dispensed incorrectly.	Medication was not loaded properly, alarm times are wrong, or the alarms are not armed. Recheck setup using instructions.
Alarm lights are blinking.	An early dose was triggered. Depress Alarm 2 and 3 buttons for several seconds to reset.
Display shows 'OFF'	Depress the Hour button by itself for several seconds to return to the clock.
Clock digits not on.	The device isn't receiving A/C power. Check the adapter and plug. Clock digits will appear once power is restored.
Time won't set on cellular monitored device	Press the AM/PM button until the screen goes mostly dark. Wait 5 minutes for the time to appear. If it doesn't, remove and reinsert battery + A/C, then wait 25 minutes for the time to sync.

Troubleshooting (Cont'd)

Problem	Correction
The Alarm times aren't updating in the portal or other communication problem	<p>Make sure the unit has been properly connected to power with the battery installed for at least 20 mins; ensure the battery is fully inserted. The device will attempt to communicate 20 mins after the AC power has been installed and battery connected. This gives the battery enough time to ensure it's fully charged. The correct Time of Day will appear ensuring it's correct.</p> <p>Afterwards, the portal and device should update as expected. Confirm by refreshing your page.</p> <p>If not, depress the AM/PM until the clock blinks. ~3 mins later it should re-register to the towers. Confirm by refreshing your page.</p>
You would like to bypass the 20 minute waiting period for the device to connect to the server.	Press the AM/PM button, located inside the device, for 10 seconds to bypass the waiting period. Note, the battery may not be charged enough to power the motor in the device.
Having other issues with connectivity.	Check the device's signal strength. A weak signal (16 or below) may cause communication problems with the portal. You can try to reposition the device to an area with stronger cellular reception — ideally away from dense walls or near a window. The best signal strength is 31.

Other Settings and Functions (On Device)

Function	How to Use
Alarm Length	You can set alarms to ring for 3–250 minutes (default = 30 min). To change it, press and hold the Alarm Test button while pressing the MIN button. Release both when desired time appears.
A/V Alerts (Audio & Visual)	To turn ON/OFF the flashing light or sound: Hold Alarm 1 and 3 and watch the two digits on the display. LEFT digit = light, RIGHT digit = sound. Solid = ON, Flashing = OFF. Release buttons at desired setting.
Early Dose	Hold the MIN button for ~4 seconds to dispense the next dose early. Works up to 4x. To cancel early dose mode, hold Alarm 2 and 3 until the unit beeps.
Away Mode	Hold the HOUR button for ~4 seconds to turn off alarms. The screen will say "OFF." To resume, hold the HOUR button again to return to normal mode.
Alarm Test	Press and release Alarm Test to simulate a dispense. Slide the white T-BAR up to silence the alarm when finished.

For questions,
please contact us at
800-998-2400

LifeStation